

Versatile, scalable and future-proof – the newly installed communications solution for Rimaplan AG

Rimaplan AG is a land and property development company, which works with both private and institutional investors. Clients are offered one-stop comprehensive construction management services. Therefore, the company's new communications system also needed to be a one-stop, all-in-one solution and just as comprehensive.

The challenge

From project development and implementation all the way to the marketing of outstanding real estate, Rimaplan AG is a company you can always rely on. The same couldn't be said of their current telephone communications system. The technology was in need of renewal and increasingly required maintenance. External and cross-location telephone costs were disproportionately high and modern features could no longer be implemented. In addition, the Swisscom ISDN network being used was due to be shut down in September 2019 and a move to new business location was also pending. So that the connection wouldn't be lost from one day to the next, managers looked for a strong communications partner and a future-proof, complete solution that had the potential for long-term expansion.

« Rimaplan AG develops land and real estate projects. Perfect communication is essential to creating a perfect project. We have that now with OpenScape Business X3. »

Mertens Willi
Präsident des Verwaltungsrats, Rimaplan AG

The solution

The comprehensive all-round concept provided by long-standing Atos Unify partner Teleinformatik impressed Rimaplan AG the most. It was the well thought-through, step-by-step process for migrating to the new system that management appreciated above everything else. To ensure seamless accessibility following the move to new business premises, the Atos Unify OpenScape Business X3 was first installed at the main location. The two other locations in Pfäffikon and Zug were subsequently connected to the ITC network remotely. Further, the IT infrastructure was reduced from 17, partly redundant, servers to just 7. Finally, existing conference telephones with ISDN and other existing terminals were connected to the hybrid solution. The last step was then for Teleinformatik to set up modern UC functions and show employees how they could now tackle their work more easily.

The benefits

The decisive advantage of OpenScape Business X3 is that it bundles all communication channels into one hybrid system. The all-in-one solution features various interfaces, meaning that Rimaplan AG was able to use its existing terminals with traditional technology as well as innovative new SIP phones. As a result, employees can continue to work as usual with existing fax machines and conference telephones but also make the most of the new possibilities offered by state-of-the-art UC communication. For example, employees can now be reached anytime and anywhere with their extension number - the specific app on their mobile devices makes this possible on the go. Plus, they can now access internal data bases, redirect calls, plan web conferences and communicate with colleagues from their home office, as well as from any construction property site.

The perfect foundation for efficient work processes

Many of Rimaplan AG's partners and clients continue to send their construction and floor plans by faxing. The new communications solution OpenScape Business X3 ensures that this can still be the case without any problems as the hybrid system combines modern and already existing technology. Whether classic, IP or DECT, the new ITC architecture supports virtually all

standards and therefore also offers the company excellent protection in terms of the investments already made. Further advantages of the new communications system include: It is provider-independent, easy to maintain and if construction projects become larger in scale, it too can extend to 500 users.





« Our employees are impressed by the numerous UC features that enable them to manage their work more efficiently and with increased flexibility. »

Jörg Wagner

Leiter Finanzen, Personal & IT, Rimaplan AG

Fast project management - any time and anywhere

Morning spent at the local planning department, afternoon at the architect's office - Rimaplan AG employees are often on the go. Thanks to the switch to OpenScape Business X3, they can now all make the most of efficient unified communications applications wherever they are. Employees can be reached via their direct extension or have the option to simply redirect calls; and they have flexible access to relevant data from current real estate projects and

can connect to the complete ITC structure via the Internet when needed. So working from home is just as convenient as being in the office. All existing telephone numbers were also imported to the new SIP provider peoplefone AG, which considerably reduces costs in the long run. Nothing has been disrupted for clients, however one thing has changed: following their projects through successfully is now even faster and easier.

Hassle-free into the digital future

Through Teleinformatik, Rimaplan AG now has reliable communication experts at its side. The long-term Atos Unify partner has been a leader in the market for over 20 years and delivers everything expected from a strong ITC service provider, from setting up networks to telephone and IT systems to tailored security solutions. A monthly service contract ensures that employees of the real estate company can always look forward

to fast and reliable support. With regular Atos Unify software and security updates, the solution always remains up to date and a personal contact person is always on hand for questions or new communication requests - everything comes from one source with the reliable, all-inclusive package provided by Teleinformatik and Atos Unify.

« Thanks to Teleinformatik's well thought-through technical upgrade, we now benefit from a highly accessible solution with permanently lower communication costs. »

Jörg Wagner

Leiter Finanzen, Personal & IT, Rimaplan AG

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