



## Unify Cloud Services Change Notification 2: Migration to Google Cloud Services

Dear <DataSource.SoldToContact.FirstName>,

This notification is to inform you of the migration of your Circuit tenancy to the Google Cloud Platform (GCP). This is in follow-up to the first notification you received from us in December 2018 announcing the upcoming migration.

According to our records, your Circuit tenancy is hosted on the Circuit EU Cloud deployment. If this is not correct, please let us know immediately so that we may correct our records. In order to confirm that you are hosted in the Circuit EU Cloud deployment, please verify that the url you access is: [â€œeu.yourcircuit.comâ€](https://eu.yourcircuit.com).

This notification is intended to provide you with additional information for your consideration, which will enable you to plan ahead, and to schedule follow-up actions with your companyâ€™s IT department in order to minimize impact to your Circuit tenancy at the time of the migration maintenance window.

You will need to consider the information communicated in this notification and to plan accordingly.

What may you expect during the migration maintenance window?

- There will be some periods of minimal service interruption for all browser activities in Circuit, which may require you to re-login to Circuit, i.e. depending on the browser used you will either be automatically logged in or may have to do it manually
- Calls that are in-progress involving a Circuit client will be dropped and may not be able to be re-established during certain periods, i.e. regularly scheduled calls may sporadically be affected until the maintenance window has concluded

What are the technical items for your IT department to be aware of and must change in preparation for your Circuit tenancy migration to GCP?

- New IP addresses for the Circuit Media Servers (MAC nodes) are identified via our [FAQ](#)
- Changes for the Telephony Connectors are identified via our [FAQ](#).
- New IP address changes for the OpenScape Business will become effective if you re-run the OpenScape Business wizard.

We are excited about the upcoming Circuit migration to GCP and the benefits to you and your company that will come along.

If you have received this e-mail by mistake, please notify us immediately by reply e-mail and delete this e-mail and its attachments from your system. Thank you.



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