



Unify Cloud Services Change Notification: Migration to Google Cloud Services

Dear <DataSource.SoldToContact.FirstName>,

We are writing to you as the customer contact for Unify Cloud Services (Circuit and/or OpenScape Cloud) for <DataSource.Account.Name> as, under the terms of the Data Processing Agreement we have with you, we need your consent in order to apply the following changes to your Unify Cloud Services contract:

Starting in the first quarter of 2019, we plan to begin the migration of the Unify Cloud Services to a more robust architecture with redundant data centers, which increases the resilience of the services, offers near outage-free maintenance, and encryption of your data while in-transit and when stored in our cloud databases ("at rest"). By taking advantage of the strategic alliance between the Atos holding company and Google (https://atos.net/en/2018/press-release_2018_04_24/google-cloud-and-atos-form-a-global-partnership), we will deliver an increased level of security and resilience using the Google Cloud Platform at no additional cost to you.

As part of this service, customers in the European Union (EU) and in the European Economic Area (EEA) will remain hosted on data centers in the EU only, while customers in the US, Canada and Mexico will remain hosted on data centers in the US only. Customers in other countries will remain hosted in EU or US, respectively as they are today.

The design of Circuit and our commercial agreements with Google, means that Google personnel will have no access to any data of your cloud services, including personal data of your users. Additionally, Unify will not disclose your identity as a customer to Google. Also, your data will not be shared with any other Google Services or Google Algorithms, unless such cloud integration is invoked explicitly by you.

Many leading organizations including HSBC and PayPal use Google cloud services, here (<https://cloud.google.com/customers/>) are some examples; and we are excited to be able to enhance the Unify Cloud offering with this world-class platform, as ranked by market analysts including research firm Forrester (<https://cloud.google.com/forrester-public-cloud-platform-native-security-wave/>).

We want you to take full advantage of these enhancements and will provide additional information with details of when the planned change will take place. If you need additional information, please see our [FAQs](#) and if you still have questions, please click [here](#) (askGDPR@atos.net) to contact us.

In accordance with the General Data Protection Regulation (GDPR), or other applicable data protection legislation, and your Data Processing Agreement with Unify, we request your consent to this change by Friday, January 18th, 2019.

[Your Consent](#)

If you have an objection to this planned change, please indicate this together with your points of concern by clicking [here](#) (askGDPR@atos.net), also by Friday, January 18th, 2019. If we do not receive your consent or objection by this date, we will deem that the change has your consent.

Thank you and kind regards.

Marianna Peycheva (Unify Group Security)

If you have received this e-mail by mistake, please notify us immediately by reply e-mail and delete this e-mail and its attachments from your system. Thank you.



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