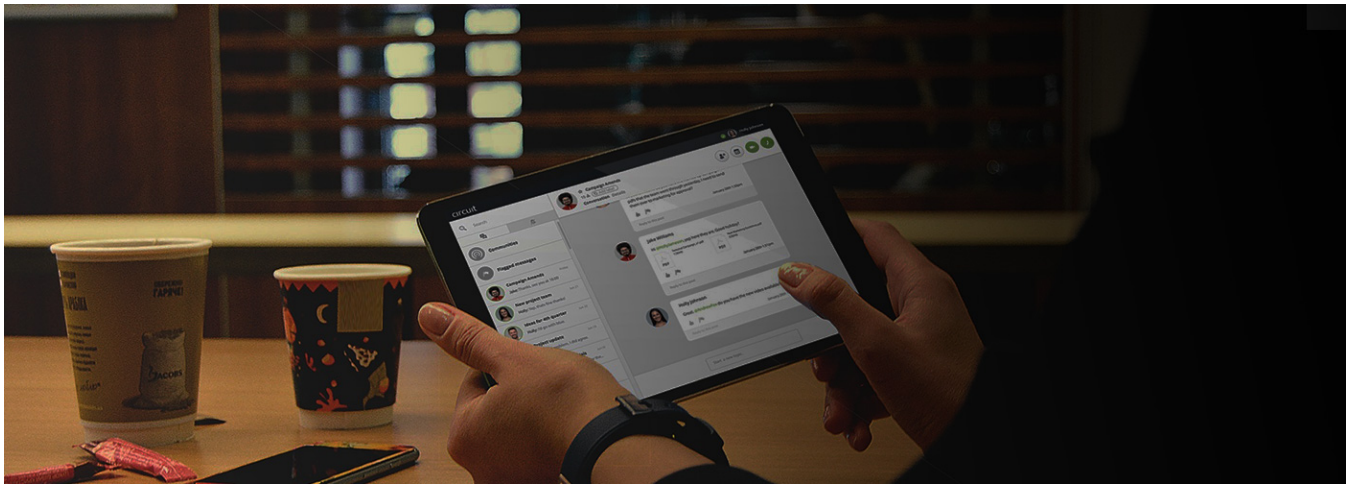

Unify Cloud Services
Change Notification 3: Migration to Google Cloud Services

Dear <DataSource.SoldToContact.FirstName>,

This is an important service announcement regarding your Circuit by Unify tenant.

Circuit by Unify is a cloud team collaboration platform, available in both paid and free versions. Your email address has been used to sign up for this platform in the past and our records indicate your tenant is still active. We are contacting you today to remind you of our migration of data center providers to Google Cloud Platform (GCP). This is the third and final email you will receive on this matter.

In order for your migration to be seamless you will need to plan ahead with your companyâ€™s IT department. Forward this email to them urgently.

When will my Circuit Tenant migrate?

- **The Circuit EU database migration to the GCP infrastructure is scheduled to take place on Saturday - March 23, 2019 between 02:00am to 06:00am CET.**
- **If you have trouble accessing Circuit after the scheduled maintenance you will find further information in our alerts page.**

What can I expect during the migration maintenance window?

- **There will be some periods of minimal service interruption for all browser activities in Circuit, which may require you to re-login to Circuit, i.e. depending on the browser used you will either be automatically logged in or may have to do it manually.**
- **Calls that are in-progress involving a Circuit client will be dropped and may not be able to be re-established during certain periods, i.e. regularly scheduled calls may sporadically be affected until the maintenance window has concluded.**

What are the technical changes required from my IT department in preparation for your Circuit tenancy migration to GCP?

- **New IP addresses for the Circuit Media Servers (MAC nodes) are identified via our FAQ.**
- **If you utilize the Circuit Telephony Connector with your Circuit application, make sure to apply the changes that are required and documented for the Telephony Connectors in our FAQ section.**
- **If you are an OpenScape Biz customer, you will need to re-run the OpenScape Business wizard in order to allow the new IP addresses ranges in the GCP environment.**

We are excited about the upcoming Circuit migration to GCP and the benefits to you and your company that will come along.

If you have received this e-mail by mistake, please notify us immediately by reply e-mail and delete this e-mail and its attachments from your system. Thank you.

Circuit is a product by Unify.

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