



Fulfillment of EU-GDPR requirements – OpenScape Xpert

Within a data protection concept the operator (controller) determines what data is collected and where, how, by whom (processor) they are processed. Mirrored on OpenScape Xpert this means:

The system administrator (processor) may only collect or release personal data and functions in the system configuration specified by the operator (controller). This applies in detail to subscriber telephone and contact data.

During operation, OpenScape Xpert can generate and process further personal data. These include, but are not limited to: caller lists or journal data, presence status. The OpenScape Xpert clients can also individually process further personal data in their client applications. e.g. Speed dialing destinations and personal directories / contacts.

The operator (controller) of OpenScape Xpert must be

informed by the system administrator (processor) so that he can take these functions into account in the data protection concept. OpenScape Xpert offers many options for blocking or restricting the collection and processing of personal data. The detail data that can be captured and processed, as well as the limitations, are to be described in further detailed documentation. In principle, the operation of OpenScape Xpert is also possible without the use of personal data. However, certain functions are only limited or no longer available (e.g., caller identification).

EU-GDPR Declaration of Conformity

The Unify Commitment to the EU GDPR is available under the following link.

[https://www.unify.com/us/Home/Internet/web/Container%20Site/Misc/Footer-](https://www.unify.com/us/Home/Internet/web/Container%20Site/Misc/Footer-content/privacy-policy/data-protection.aspx)

[content/privacy-policy/data-protection.aspx](https://www.unify.com/us/Home/Internet/web/Container%20Site/Misc/Footer-content/privacy-policy/data-protection.aspx)

An OpenScape Xpert product-specific Declaration of Conformity is not provided for the reasons shown above.

Processing of Personal Data in OpenScape Xpert

OpenScape Xpert is a communications solution that offers a comprehensive multiline voice communication system. OpenScape Xpert uses personal data in addition to pure telephone numbers in order to offer users the desired scope of service on turrets and Soft Clients. The use of personal data is optional but not mandatory for the overall function of OpenScape Xpert. If no personal data is used, functions such

as dialing from phonebook or caller identification are not possible.

Personal data is collected by various tools and processes in the OpenScape Xpert System or in the connected clients and phone devices.

Data is either stored in the system or in the client or phone devices. The collected data is used for the OpenScape Xpert functions.

OpenScape Xpert differentiates between data processing during system setup and configuration and data processing during operation in general.

During system configuration, personal data can only be collected and stored by an authorized system administrator.

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