

Circuit in the healthcare vertical

A solution for *Ambulante Pflege Janz GmbH*, a private nursing service founded in 1991 that ensures its patients are as comfortable as possible in their own home.



The Task

- To maintain up-to-date information and consistency of decisions across the 24/7/365 service, ensuring all home care teams and other external consultancy groups e.g. doctors are always updated on the latest patient communication
- Better interdisciplinary collaboration to ensure patient medical records are always accessible
- TÜV-relevant processes to be documented and evaluated in a verifiable manner
- Achieve compliance with legal data protection guidelines (data cannot be shared outside EU)
- Hardware-independent communication and documentation process
- To increase workplace attractiveness through utilizing latest innovative technology

The Solution Circuit

- Home care service orders dispatched with a single click
- Patient records accessible to onsite homecare teams
- Real-time information Unified interface with intuitive usability for all projects (at the end of the month all patients records such as medication are printed and stored in a separate system, meeting TÜV requirements)
- No installation effort
- Scalability per employee or workspace
- Calculable cost structure
- Seamless integration into an OpenScope Business Voice solution

The Benefits

- Increased employee and patient satisfaction by reducing communication gaps
- Enabled timely implementation of medical devices (e.g. change of medication)
- All current information for the nursing service is provided on site and accessible at all times
- Minimized risk of incorrect decisions, due to lack of information
- Reduction of documentation and communication costs outside the care sector
- Time is money: enabling in-home care teams to focus on their jobs, and minimize the time taken by documentation

“24/7 shift working - resulting changes in-home care management - leads to communication breakdowns, information being lost and potentially incorrect decisions being made.

Circuit permits clear and precise cross-team communications to be handled in a direct and secure way.”

Ute Janz, Managing Director
Ambulante Pflege Janz GmbH

About Unify

Unify is the Atos brand for communication and collaboration solutions. At the core of the Atos Digital Workplace portfolio, Unify technology enables organizations of all sizes to transform the way they collaborate, creating a more connected and productive workforce which can dramatically improve team performance, individual engagement and business efficiency.

Unify products represent a strong heritage of technology innovation, reliability and flexibility. Their award-winning intuitive user experience can be delivered through almost any device and in any combination of cloud or on-premise deployment. Augmented by Atos' secure digital platforms, vertical solutions and transformation services, they set the global standard for a rich and reliable collaboration experience that empowers teams to deliver extraordinary results.

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